



HIGH PERFORMANCE LEADERSHIP & MANAGEMENT: BEST PRACTICES

Synopsis

Ideal for leaders and managers with current or anticipated management responsibilities, this course will examine topics such as motivation, interpersonal dynamics, influence and persuasion, group decision making, organizational culture, and ethics and leadership.

Learning Outcomes

- Understand the nature and dynamics of interpersonal and team behavior related to organizational performance and effectiveness.
- Develop a framework for analysis and action around your leadership and management challenges.
- Identify behaviors and situational factors to improve your future outcomes.
- Develop your emotional intelligence pattern in dealing with people
- Determine cross cultural communications and diversity compliance with leadership and management

Delivery Mode

Through lectures, discussions, small group interaction, and numerous hands-on activities, we connect state-of-the-art, research-based concepts and principles to best practices in leadership and management.

Duration

3 days

Target Participant

The program is especially recommended for young and senior leaders and managers who are looking for new ideas, eager to engage with fellow participants in the discussion, and committed to learning and implementing contemporary leadership and management styles

Course Outline

- Contemporary Challenges in leadership
- The Future Dimension of Leadership & Management
- Elements of Futuristic Leadership Management
- Managing Leadership Challenges in Changing Business Environment
- Leadership Through Cross Cultural Communications
- Power Relations in Leadership
- Managing the Diversity Challenges of Leadership & Management
- The Impact of Emotional Intelligence for Leaders
- Strategies for Creativity & Innovation Management
- Contemporary Leadership Challenges in Human Resources Management
- Leadership Challenges in Managing Changes

Course Fee

RM1,000.00

Facilitator



Lt Col Assoc Prof Dr Inderjit Singh (Retired) served in the Malaysian Armed Forces for 36 years and is currently the Senior Lecturer in the Faculty of Strategic and Management Studies, National Defence University of Malaysia located in Kuala Lumpur. Dr Inderjit has a Doctorate Degree in Business Administration majoring in Organizational Behaviour (Northern University of Malaysia), two Masters' degrees namely Management and Information Technology from University Malaya including the Bachelor's Degree in Science (Psychology & Management) from Sydney, Australia. He conducts lectures on various aspects of management (including change management, strategic management, human resources development, leadership, negotiations, motivation and counseling, knowledge management, and other related soft management skills) to Armed Forces personnel both at the national and international levels. While serving in the United Nations Peacekeeping Force in Eritrea and Ethiopia in East Africa, he was involved in conducting training programs in leadership and management for United Nations staff. On the invitation of the Norwegian Government, Dr Inderjit also lectures in Oslo, Norway for senior government and military officers on the subject of leadership attributes of commanders in peace keeping mission besides conducting lectures to senior government officials in the Institute of Diplomacy Foreign Affairs (IDFR) and the National Institute of Public Administration (INTAN) on leadership and soft management skills. He also conducts training as an academician and a trainer in various universities, colleges, and corporate agencies. Besides this, he lectures at the Armed Forces Leadership Centre and also in governmental and NGOs. Some of the organizations in which he has conducted training include ASTRO, PETRONAS, Telekom Malaysia, PDRM, Tenaga Nasional, and other corporate organizations.

COURSE SCHEDULE: HIGH PERFORMANCE LEADERSHIP & MANAGEMENT

TIME	DAY 1	DAY 2	DAY 3
0800 0900	Introduction to Leadership & Strategic Leadership	Contemporary Challenges in Leadership	The Future Dimension of Leadership & Management
0900 1000			
	BREAK	BREAK	BREAK
1030 1130	Elements of Futuristic Leadership Management	Managing Leadership Challenges in Changing Business Environment	Leadership Through Cross Cultural Communications
1130 1230	Power Relations in Leadership Case Study on Strategic Leadership	The Impact of Emotional Intelligence for Leaders	Leadership Challenges in Managing Changes
1230 1330		Strategies for Creativity & Innovation Management	Case Study Presentation by Groups
	LUNCH	LUNCH	LUNCH
1430 1530	Managing the Diversity Challenges of Leadership & Management	Contemporary Leadership Challenges in Human Resources	Case Study Presentation by Groups Closing



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