



**UPNM**  
National Defence University of Malaysia  
Kewajipan • Maruah • Integriti

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## CURRICULUM VITAE



<b>I. PERSONAL PARTICULARS</b>	
<b>Name</b>	<b>ASSOC. PROF. DR. NORSHIMA BINTI ZAINAL SHAH</b>
<b>Current Position Faculty / Department</b>	<b>DIRECTOR AT THE LANGUAGE CENTRE, NATIONAL DEFENCE UNIVERSITY OF MALAYSIA</b>

**II. ACADEMIC AND PROFESSIONAL QUALIFICATIONS**

<b>Year</b>	<b>Degree</b>	<b>Discipline</b>	<b>University</b>
November 2011	Doctor of Philosophy	Humanities and Social Sciences	Dublin City University, Dublin, Ireland
April 2003	Master of Science Teaching English as a Second Language (TESL)	Teaching English as Second Language (TESL)	Universiti Putra Malaysia, Serdang, Malaysia
August 2000	Bachelor of Education TESL	Teaching English as Second Language (TESL)	Universiti Putra Malaysia, Serdang, Malaysia
December 1994	Basic Teaching Certificate (Primary School Teaching-English Language Studies)	English Language Studies	Ipoh Perak Teachers' Training College, Hulu Kinta, Perak, Malaysia

**III. TITLES OF POSTGRADUATE THESES WRITTEN**

<b>No.</b>	<b>TITLES OF POSTGRADUATE THESES</b>
1.	PhD Thesis <b>CRITICAL THINKING AND EMPLOYABILITY OF COMPUTER-RELATED GRADUATES: THE MALAYSIAN CONTEXT</b>

**IV. WORK EXPERIENCE** (Please list your relevant experience in chronological order)

<b>Year</b>	<b>Position</b>	<b>Field of Work</b>	<b>Place of Work</b>
July 2020 -	Director at the Language Centre		Language Centre UPNM
March 2020- June 2020	Deputy Director of the Language Centre		Language Centre UPNM
2016- 2017	Research Fellow for the JOINT CHAIR in Security Studies University of Derby/ National Defence University of Malaysia	1. Planning and preparing documentation for new academic programmes: i) BSc (Hons) Policing, Global Security and Intelligence ii) MSc Policing Leadership, Strategy and Organisation	Centre for Defence and International Security Studies
November 2012- 2015	Deputy Director of Academic Development	1. Assisting and answerable to the	Centre for Academic Development,

	Centre National Defence University of Malaysia	Director of Centre for Academic Development.	National Defence University of Malaysia
September 2013-December 2013	Acting Director of Academic Development Centre National Defence University of Malaysia	<ol style="list-style-type: none"> <li>2. Planning and conducting courses for academic and non academic staff.</li> <li>3. Compiling and producing the Academic Guide Handbook (<i>Buku Panduan Akademik</i>).</li> <li>4. Compiling and producing the Academic Workload Handbook (<i>Buku Beban Tugas Akademik</i>) and Key Performance Indicator (KPI)</li> <li>5. Incharged of iPMO CAP Learning and Teaching</li> <li>6. Incharged of the rating system for Malaysian Higher Education Institutions (SETARA'13) for UPNM.</li> <li>7. Assisting in the application of new programmes with Malaysian Qualifications Agency (MQA) and Higher Education Committee, Ministry of Higher Education (JKPT).</li> <li>8. Assisting in the preparation for Autonomy Audit.</li> </ol>	Centre for Academic Development, National Defence University of Malaysia
November 2011-present	Associate Professor/ Senior Lecturer	<ol style="list-style-type: none"> <li>1. Teaching assigned courses.</li> <li>2. Maintaining and updating teaching files according to the given format.</li> <li>3. Preparing the Continuous Quality Improvement (CQI) report for every course taught at the end of every semester.</li> <li>4. Preparing examination questions, and the assessment specification forms.</li> </ol>	Language Centre
June 2004-October 2011	Lecturer		

		<p>5. Supervision of under graduate final year projects and post graduate researches.</p> <p>6. Motivating and supporting students in and outside the classrooms.</p>	
December 1994- May 2004	English Teacher	<p>1. Teaching English Language subject.</p> <p>2. Preparing daily lesson plans.</p> <p>3. Involving in extra cocurricular activities.</p> <p>4. Conducting extra classes for exam classes.</p> <p>5. Motivating and supporting students in and outside the classrooms.</p>	<p>1. Tuanku Muhammad Secondary School, Kuala Pilah Negeri Sembilan.</p> <p>2. Sheikh Haji Mohd Said (Religious) Secondary School, Seremban Negeri Sembilan.</p>
		<p>1. Teaching English Language.</p> <p>2. Preparing daily lesson plans.</p> <p>3. Involving in extra cocurricular activities.</p> <p>4. Conducting extra classes for exam classes.</p> <p>5. Motivating and supporting students in and outside the classrooms.</p>	<p>1. Datuk Akhir Zaman Primary School, Rantau Negeri Sembilan.</p> <p>2. King George V Primary School, Ampangan Negeri Sembilan.</p> <p>3. Indera Mahkota Primary School, Kuantan Pahang.</p> <p>4. Desa Cempaka Primary School, Nilai Negeri Sembilan.</p>

## 1.0 TEACHING AND SUPERVISION

### 1.1 Undergraduate Courses

(Please list in chronological order and state: course title, semester and year)

No	Course Title	Semester	Year
1.	INTERCULTURAL COMMUNICATION (LLS3314) ENGLISH FOR ACADEMIC WRITING (LLE3012)	Sem II	2018/2019
2.	AL-GHAZALI'S DIALOGUE (LEL1022) SOCIOLINGUISTICS (LLE3032)	Sem I	2018

3.	CRITICAL THINKING AND DECISION MAKING (LLE1163) INTERCULTURAL COMMUNICATION (LSS3314) ENGLISH FOR ACADEMIC WRITING (LLE3012)	Sem I	2017/2018
4.	CRITICAL THINKING AND DECISION MAKING (LLE1163) INTERCULTURAL COMMUNICATION (LSS1114) ENGLISH FOR ACADEMIC WRITING (LEL 1012)	Sem I	2016/2017
5.	SOCIOLINGUISTICS (LSS1244) – RESEARCH METHODOLOGY (LLE 2123) – ENGLISH FOR ORAL COMMUNICATION (LEL 1022) – 1DRM4 & 1DIS2	Sem II	2015/2016
6.	CRITICAL THINKING AND DECISION MAKING (LLE1163)- 2PB1 INTERCULTURAL COMMUNICATION (LLS1114)- 1PB1 BASIC GRAMMAR AND VOCABULARY (LEL1002)- B2K2	Sem I	2015/2016
7.	SOCIOLINGUISTICS (LSS1244)-2PB1	Sem II	2014/2015
8.	1. ENGLISH FOR ACADEMIC WRITING (LEL 1012)- 1 TMT 1 2. INTERCULTURAL COMMUNICATION (LSS1114)- 1 ZB03	Sem I	2014/2015
9.	1. ENGLISH FOR ORAL COMMUNICATION (LEL 1022)- 1TMT1 2. BASIC GRAMMAR AND VOCABULARY (LEL 1002)- B2K3	Sem II	2013/2014
10.	1. ENGLISH FOR ACADEMIC WRITING (LEL 1012)- IKJM3 2. ENGLISH FOR ORAL COMMUNICATION (LEL 1022)- 2FPPP2 3. ENGLISH FOR ORAL COMMUNICATION (LEL 1022)- 2FPPP4	Sem I	2013/2014
11.	1. ENGLISH FOR ACADEMIC WRITING (LEL 1012)- FPPP2 2. ENGLISH FOR ACADEMIC WRITING (LEL 1012)- FPPP4	Sem II	2012/2013
12.	1. BASIC GRAMMAR AND VOCABULARY (LEL 1002) 2. ENGLISH FOR ORAL COMMUNICATION (LEL 1022)	Sem I	2012/2013
13.	1. BASIC WRITING SKILLS (FLA 0633) 2. BASIC SPEAKING SKILLS (FLA 0643)	Sem II	2011/2012
14.	1. ENGLISH FOR ACADEMIC WRITING (LEL 1012) 2. ENGLISH FOR ORAL COMMUNICATION (LEL 1022)	Sem I	2011/2012

### 1.2 Postgraduate Courses

(Please list in chronological order and state: course title, semester and year)

No	Course Title	Semester	Year
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### 1.3 PhD. Supervision

(Please list in chronological order and state: name of student, year project title and status)

No	Name of Student	Project Title	Year	Status
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				<ul style="list-style-type: none"> <li>• Completed</li> <li>• Submitted</li> <li>• In Progress</li> </ul>
1.	Mohd Sukri bin Maarof PhD ( <i>Doktor Falsafah</i> ) Resource Management ( <i>Pengurusan Sumber</i> )	Learning Management System (LMS) Usage in teaching and learning at the Malaysian Institute of Teacher Education	1 October 2012	Completed 6 Sept 2019
2.	Amat Tarop bin Sumo PhD ( <i>Doktor Falsafah</i> ) Education	Bahasa Melayu Curriculum Literacy: Implementation Amongst the Non Option Students at the Institute of Teacher Education	10 March 2014	Co-Supervisor In Progress
3.	Dato Foo Lay Mann PhD ( <i>Doktor Falsafah</i> ) Education	<i>Pembinaan Modul Pengajaran dan Pembelajaran Kursus Dalam Talian Animasi Digital di Sekolah Integriti Kajang</i>	Nov 2018	Co-Supervisor (Terminated)
4.	Danial Kafi bin Ahmad PhD ( <i>Doktor Falsafah</i> ) Education	The Impact of Computer Technology in Learning Environment Towards Learning Ability Amongst University's Students	4 October 2018	Main Supervisor In Progress
5.	Afifah Quraisha binti Abdul Nasir PhD ( <i>Doktor Falsafah</i> ) Education	The Integration of Case-Based Learning (CBL) Approach in Speaking Classes: A case study in the National Defence University of Malaysia	5 March 2019	Main Supervisor In Progress
6.	Azneezal Ar-Rashid bin Mohd. Ramli PhD ( <i>Doktor Falsafah</i> ) Education		2020	Main Supervisor In Progress
7.	Masdini Harina binti Ab Manan PhD ( <i>Doktor Falsafah</i> ) Education	Hybrid Leadership in a Military based University: A single-case study	2020	Main Supervisor In Progress

#### 1.4 PhD. External/Internal Examination

(Please list in chronological order and state: name of student, year project title and status)

No	Name of Student	Project Title	Year	Status <ul style="list-style-type: none"> <li>• Completed</li> <li>• Submitted</li> <li>• In Progress</li> </ul>
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#### 1.5 M.Sc (by Research)

(Please list in chronological order and state: name of student, year, project title

and status)

No	Name of Student	Research/ Project Title	Year	Status <ul style="list-style-type: none"> <li>• Completed</li> <li>• Submitted</li> <li>• In Progress</li> </ul>
1.	Kapt Mohd Norhisyam bin Iliyas Masters of Science (Education) <i>Sarjana Sains (Pendidikan)</i>	Identifying Cognitive Usage, Affective, and Psychomotor Learning Domain amongst Military Instructors in Army Training Centres and National Defence University of Malaysia	18 June 2012	Co-supervisor Completed
2.	Noor Mokhzani bin Mohd Said Masters of Science (Resource Management) <i>Sarjana Sains (Pengurusan Sumber)</i>	Integrity Teachers' Posts in Schools amongst the Army who retired by choice	2 January 2015	Co-supervisor Completed 5 December 2019
3.	Azneeal Ar-Rashid bin Mohd. Ramli Masters of Science (Education) <i>Sarjana Sains (Pendidikan)</i>	The Effectiveness of using Data Logger Towards the Environmental Concept Control from the Science Process Skills	7 Dec 2015-2017	Main supervisor Completed 10 November 2018
4.	Mohd Amzari bin Mat Rani Masters of Science (Education) <i>Sarjana Sains (Pendidikan)</i>	Analysing Listening Skills Among UPNM Students: An Exploratory Inquiry On Listening Strategies For Effective Listening and Comprehension	2020	Main supervisor In progress
5.	Nur Aisya Aqilah binti Mohd Fauzi Masters of Science (Education) <i>Sarjana Sains (Pendidikan)</i>	Lecturer Factors Affecting The Effectiveness of Online Learning During COVID-19	2020	Main supervisor In progress
6.	Nur Aida Najwa binti Zainudin Masters of Science (Education) <i>Sarjana Sains (Pendidikan)</i>	Leadership in National Defence University of Malaysia (NDUM)	2020	Main supervisor In progress

### 1.6 M.Sc. External/Internal Examination

(Please list in chronological order and state: name of student, year, project title and status)

No	Name of Student	Project Title	Year	Status
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				<ul style="list-style-type: none"> <li>• Completed</li> <li>• Submitted</li> <li>• In Progress</li> </ul>
1.	Homa Moini	Significance of music as a prominent factor in pronunciation for English learners	2014	Completed

### 1.7 Supervision (Coursework and Project)

(Please list in chronological order and state: name of student, year, project title and status)

No	Name of Student	Project Title	Year	Status <ul style="list-style-type: none"> <li>• Completed</li> <li>• Submitted</li> <li>• In Progress</li> </ul>
1.	Nurul Farhaniza binti Abd Samat	NDUM ZB03 Year 1 and Year 2 Behaviour towards Online Shopping	2020	Completed
2.	Nur Amira binti Rosani	Online Shopping Attitude amongst students in the NDUM	2020	Completed
3.	Khairunnisa' binti Halim	Information retrieval through Moodle (learning management system) and Facebook (social media) amongst students of the National Defence University of Malaysia (NDUM)	2019	Completed
4.	Intan Maznida binti Mahussin (2160650)	The influence of employability and social skills towards career opportunities at the National Defence University of Malaysia	2018	Completed
5.	Yannise Ho Hueishze (2150609)	The Influence of Language Trends in Social Media on Language Centre Students' Communication at the National Defence University of Malaysia: Emoticons, Abbreviations and Hashtags	2017	Completed
6.	Nuraini Rahman	<i>Tahap Kesedaran Staf Terhadap Amalan Kesihatan</i>	2014	Completed
7.	Siti Umrah Basar	Lack of English proficiency leads to miscommunication and misunderstanding at	2014	Completed



		McDonald Berjaya Time Square		
8.	Norefarizan Akmal Mat Nawi	<i>Kesan Komitmen terhadap organisasi dalam kalangan jururawat di PPUM</i>	2014	Completed
9.	Mohd Uzair Sukree	<i>Pengaruh Kemahiran Komunikasi dan Intrapersonal terhadap Penyampaian Maklumat Dalam Kalangan Pelajar Tahun Akhir di UPNM</i>	2013	Completed
10.	Siti Zahidah Ramli	<i>Pengaruh Persekitaran Sosial Terhadap Komitmen Kerja di Agensi Penguatkuasa Maritim Malaysia (APMM)</i>	2013	Completed
11.	Nor Fadzilah Mohamad	<i>Faktor Tekanan Kerja Terhadap Motivasi Kerja Dalam Kalangan Anggota Agensi Penguatkuasa Maritim Malaysia (APMM) di Pelabuhan Klang Selangor</i>	2013	Completed
12.	Siti Juliana Abdul Latiff	<i>Hubungan Antara Kepuasan Komunikasi Terhadap Komitmen Pekerja</i>	2013	Completed
13.	Mohd Afdhal Mohd Ruslan	<i>Pengaruh dan Sikap Motivasi Pelajar Sekolah Menengah Terhadap Penggunaan Kamus</i>	2012	Completed
14.	Muhamad Hanafi Othman	<i>Hubungan Karakter Penasihat Akademik Terhadap Keberkesanan Sistem Penasihat Akademik dan Pencapaian Akademik Pelajar Fakulti Kejuruteraan Pertahanan UPNM</i>	2012	Completed
15.	Mohd Naim Jurit	The Mediating Effect Of Job Satisfaction Between Emotional Intelligence and Organisational Commitment: A Study On Royal Malaysian Police	2012	Completed
16.	Hafizuddin Hussin	<i>Hubungan Ganjaran Dan Hukuman Dalam Perubahan Personaliti Di Kalangan Remaja: Kajian Kes Di Sekolah Tunas Bakti Sungai Besi</i>	2012	Completed

Examiner

No	Name of Student	Project Title	Year	Status <ul style="list-style-type: none"> <li>• Completed</li> <li>• Submitted</li> <li>• In Progress</li> </ul>
1.	Prathayanie A/P Prabakararao	The influence of critical thinking and decision making skills on 2 <sup>nd</sup> year Language Centre's students' academic performance	2020	Completed

## 2.0 RESEARCH AND PUBLICATION

### 2.1 Research Projects

(Please list in chronological order and state: title, list of researchers, grant/year, source/amount, date/duration and status) (Please bold your name)

No	Title	List of Researchers <ul style="list-style-type: none"> <li>• Principal</li> <li>• Members</li> </ul>	Grant Year	Source Amount	Status <ul style="list-style-type: none"> <li>• Completed</li> <li>• In Progress</li> </ul>
1.	Developing an instrument to measure intangible human factors in combat climate of military units for combat effectiveness in the Malaysian Army	Lt Kol Inderjit Singh Lt Kol S. Ananthan <b>Assoc Prof Dr. Norshima Binti Zainal Shah</b>	2014	RM72 000	Completed
2.	Beliefs and Motivation in Learning A Language	<b>PM Dr. Norshima Binti Zainal Shah</b> Cik Christy Chiew Puan Hairul Nisma Puan Farah Farhana Awang	2015	RM5 000	Completed

No	Title	List of Researchers • Principal • Members	Grant Year	Source Amount	Status • Completed • In Progress
		Encik Mhd Faizal			
3.	Lecturers' and Students' Self Reflection Practices and Teaching of <i>Kemahiran Insaniah</i> at NDUM	Puan Amnah Saayah Ismail <b>PM Dr. Norshima binti Zainal Shah</b> PM Dr. Dian Darina Indah Daruis PM Dr. Suzaimah Ramli	2015	RM5 000	Completed
4.	SE@UC UPNM Empowering Stroke Survivors Social Entrepreneur@Urban Community Grant- KPT	Dr Amnah Saayah binti Ismail Dr Norshima binti Zainal Shah Dr Dian Darina Indah Daruis Puan Khairunnisa Mardzuki	2019	RM25000	Completed
5.	English Language House Language Centre-UPNM University to Community Grant- KPT	Dr Norshima binti Zainal Shah Dr Amnah Saayah binti Ismail Dr Dian Darina Indah Daruis En Mohd Amzari Mat Rani	2020	RM20000	In progress

## 2.2 Publications

### 2.2.1 Invited/ Keynote Papers/Presentation

(Please list in chronological order and state: authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name))

No	Authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name)	Level • International
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		<ul style="list-style-type: none"> <li>• National</li> <li>• University</li> </ul>
1.	Up again after stroke at the First Solar Women in Leadership Symposium 2018 13 <sup>th</sup> November 2018 G-Hotel Penang	National
2.	Featured speaker for conference: International Conference on Language, Education, Humanities & Innovation 2015	International

### 2.2.2 Book/ Chapter in Book: (1)

(Please list in chronological order and state: authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name))

No	Authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name)	Level <ul style="list-style-type: none"> <li>• International</li> <li>• National</li> <li>• University</li> </ul>
1.	<b>Norshima, Z. S.</b> (2010). What employers seek in new graduates? In Jowati Juhary (Ed). <i>Teaching and learning in a military context: Issues and challenges</i> . Kuala Lumpur: Penerbit Universiti, Universiti Pertahanan Nasional Malaysia. ISBN 878-967-5985-09-6-4	

### 2.2.3 Journal Article

(Please list in chronological order and state: authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name))

No	Authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name)	Level <ul style="list-style-type: none"> <li>• International</li> <li>• National</li> <li>• University</li> </ul>
1.	<b>Zainal Shah, Norshima</b> ; AB Manan, Masdini Harina; Daruis, Dian Darina Indah. "E-learning experience through intercultural communication", <i>International Journal of Education and Pedagogy</i> , [S.I.], v. 2, n. 1, p. 140-151, Mar. 2020. ISSN 2682-8464. Available at: < <a href="http://myjms.moe.gov.my/index.php/ijeap/article/view/8493">http://myjms.moe.gov.my/index.php/ijeap/article/view/8493</a> >.	International Journal-
2.	Danial Kafi Ahmad, <b>Norshima Zainal Shah</b> , Hoo Yann Seong. (Volume. 5 Issue. 5, May - 2020), "An Experiment of Looping Argument in Hypertext Preprocessor in Web Based System", <i>International Journal of Innovative Science and Research Technology (IJISRT)</i> , www.ijisrt.com. ISSN - 2456-2165 , pp :- 548-554.	International Journal-
3.	Amnah Saayah, I., Wan Kamal, M., B. Jalal, & <b>Norshima, Z. S.</b> (2019). Analysis of Dato' Bahaman's Battle Strategies in the Pahang Uprising 1891-1895. <i>International Journal of Civil Engineering and Technology (IJCIET)</i> ,10(1), 356–363.	International Journal-Scopus International

4.	<b>Norshima, Z. S.</b> , Ismail, A. S., & Samad, N. (2018). The Introduction to Self-Reflection through Sociolinguistics. <i>International Journal of Engineering &amp; Technology</i> , 7(3.30), 237-241.	International Journal-Scopus International
5.	S. Inderjit, S. Ananthan, <b>Norshima Zainal Shah</b> , F. W. Kwong. (2014). Developing an Instrument to Measure Intangible Human Dimension Factors in Determining Military Command Climate. <i>Australian Journal of Basic and Applied Sciences</i> , 8 (24), 411-419.	International
6.	Wan Kamal, M., Amnah Saayah, I., Izziah Suryani, A. & <b>Norshima, Z. S.</b> (2014). Sultan Ahmad: The dilemma between the local rebels and British colonists in Pahang at the end of the 19 <sup>th</sup> century. <i>Asian Social Sciences</i> , 1(3): 205-210. ISSN 1911-2017, E-ISSN 1911-2025 doi: 10.5539/ass.v10n3p205	International Journal-Scopus International
7.	Amnah Saayah, I., <b>Norshima, Z. S.</b> , Wan Kamal, M., & Izziah Suryani, A. (2014). Scholars' jihad ta'limi in Pahang during the 19 <sup>th</sup> century. <i>Middle-East Journal of Scientific Research</i> , 20 (12): 2142-2146. ISSN 1990-9233 DOI: 10.5829/idosi.mejsr.2014.20.12.21111	International Journal-Scopus International
8.	<b>Norshima, Z. S.</b> & Nur Hidayatul Husna, M. (2013). Attitudes, motivation and beliefs in learning the English language at the National Defence University of Malaysia. <i>International Journal on language and Culture</i> , 1(1), 105-122. ISBN 0973-7892	International
9.	Ismail, A., Kho Kian Jui., & <b>Norshima, Z. S.</b> (2011). The relationship between gender type in mentorship and mentees' advancement: <i>An empirical study in Malaysia. Theoretical and Applied Economics. Volume XVII</i> , No. 4(557), pp. 111-128.	International
10.	<b>Norshima, Z. S.</b> (2008). Are graduates to be blamed: Unemployment of computer science graduates in Malaysia. <i>Perspective Electronic Journal of American Association of Behavioural and Social Sciences</i> . Volume 11 (Fall, 2008).	International

#### 2.2.4 Proceedings Articles:

(Please list in chronological order and state: authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name))

No	Authors, year, title, publisher/journal/conference, volume and number of pages (Please bold your name)	Level
		<ul style="list-style-type: none"> <li>• International</li> <li>• National</li> <li>• University</li> </ul>
1.	<b>Norshima, Z. S.</b> , Masdini Harina, A. M., & Dian Darina Indah, D. (2019). E-Learning Experience Through Intercultural Communication, Conference Proceedings for the International Conference on Education, Technology, Business and Social Sciences (ETBSS2019). Eisbn 978-967-16956-3-0	International
2.	<b>Norshima, Z. S.</b> & Hueishze, H. (2018). The Influence of Language Trends in Social Media on Language Centre Students' Communication at the National Defence University of Malaysia: Emoticons, Abbreviations and Hashtags. Conference Proceedings for th 18 <sup>th</sup> International Conference on Law, Management, Education, Humanities and Social Sciences (LMEHSS-18). ISBN 978-93-86878-21-2	International
3.	Ismail, A., Mujani, W. K., Jalal, B. Mohaiyadin, N. M., Abdullah, A. N., <b>Norshima, Z. S.</b> , & Md Zain, F. (2018). Kepimpinan Ulama dalam Peristiwa Pemberontakan Pahang (1891-1895): Analisa Peranan Tuan Haji Uthman bin Senik. Conference Proceedings for 10 <sup>th</sup> International Conference on Humanities and Social Sciences (ICHISS 2018)	International

4.	<b>Norshima, Z. S.</b> , Christy, C. G. H., Farah, F. A., Hairul Nisma, A. W., & Md Faizal, M. R. (2015). English Language Fun Activities to Motivate Low Proficiency Students. Conference Proceedings for the 2nd International Conference on Language, Education, Humanities, & Innovation (ICLEHI 2015)	International
5.	<b>Norshima, Z. S.</b> , Dian, D. I. D., & Amnah, S. I. (2015). Google Form for students' and lecturers' reflection practices. Conference Proceedings for the 5th International Conference on e-learning 2015 (ICEL2015)	International ISI Proceedings Springer 2015
6.	Dian, D. I. D., & <b>Norshima, Z. S.</b> (2015). Blended learning and Application of Web Tools for Materials Engineering: A Case Study. Conference Proceedings for the 5th International Conference on e-learning 2015 (ICEL2015)	International
7.	<b>Norshima, Z. S.</b> (2014). Multiple Intelligences and English for Academic Writing Proficiency. CD Proceedings of the International Conference on Language Studies, 27-28 October 2014, Riverside Majestic Hotel, Kuching, Sarawak.	International
8.	<b>Norshima, Z. S.</b> , Suzaimah, R., & Dian, D. I. D. Attitudes, motivation and beliefs of engineering and computer science students in learning the English language. Proceedings for the 3 <sup>rd</sup> International Conference in Engineering Education (ICEE 2013) on the 22-25 <sup>th</sup> December 2013, Madinah Kingdom of Saudi Arabia.	International
9.	Suzaimah, R., Norulzahra, Z., Riyadi, S., & <b>Norshima, Z. S.</b> Computer assisted learning using Matlab GUI for morphology simulation in digital image processing: a preliminary study. Proceedings for the 3 <sup>rd</sup> International Conference in Engineering Education (ICEE 2013) on the 22-25 <sup>th</sup> December 2013, Madinah Kingdom of Saudi Arabia.	International
10.	<b>Norshima, Z. S.</b> & Amnah Saayah, I. (2013). Gender and beliefs in learning the English language at the National Defence University of Malaysia. Proceeding for the 5 <sup>th</sup> International Conference on Humanities and Social Sciences 2013 on the 27-29 <sup>th</sup> April 2013, Faculty of Liberal Arts, Prince of Songkla University, UPNM, PENA, Asia Development Studies- CD Proceedings	International
11.	Amnah Saayah, I. & <b>Norshima, Z. S.</b> (2013). Scholars' jihad ta'limi in Pahang during the 19 <sup>th</sup> century. Proceeding for the 5 <sup>th</sup> International Conference on Humanities and Social Sciences 2013 on the 27-29 <sup>th</sup> April 2013, Faculty of Liberal Arts, Prince of Songkla University, UPNM, PENA, Asia Development Studies- CD Proceedings	International
12.	<b>Norshima, Z. S.</b> , Amnah Saayah, I., Ahmad Fahimi, A., & Nur Hidayatul Husna, M. (2013). Factors influencing students' English language anxiety. Proceeding for the International Conference on Psychology in Health, Education, Social and Organisational Settings 2013 on the 21 <sup>st</sup> -23 <sup>rd</sup> November 2013, Airlangga University Surabaya- Proceedings ISBN 978-979-99555-7-9	International
13.	Amnah Saayah, I., <b>Norshima, Z. S.</b> , Wan Kamal, M., & Izziah Suryani, M. R. (2013). Mohd Zawawi bin Zainal (PhD): Pahang's Young Scholar who is the driving force behind the progress and development of Kolej Islam Pahang Sultan Ahmad Shah. Proceeding for the International Conference on Psychology in Health, Education, Social and Organisational Settings 2013 on the 21 <sup>st</sup> -23 <sup>rd</sup> November 2013, Airlangga University Surabaya- Proceedings ISBN 978-979-99555-7-9	International

14.	<b>Norshima, Z. S.</b> (2012). Soft skills and self-leadership of foundation engineering cadets. Proceedings for the International Conference on the roles of humanities and social sciences in Engineering (ICOHSE 2012) on the 23-25 <sup>th</sup> November 2012, Kuala Lumpur.	International
15.	<b>Norshima, Z. S.</b> & Asniah, A. (2011). An Inspiring teacher as a stage performer. Proceeding for the International Conference on English Language Teaching (ICELT 2011) on the 18-20 <sup>th</sup> September 2011, Faculty of Educational Studies, UPM- CD Proceeding	International
16.	<b>Norshima, Z. S.</b> (2011). Reading practices of foundation year cadets at the National Defence University of Malaysia. Proceeding for the International Conference on Educational Research: Learning Community for sustainable development (ICER 2011) on the 9-10 <sup>th</sup> September 2011, Khon Kaen, Thailand- ISBN 978-616-223-123-0	International
17.	<b>Norshima, Z. S.</b> (2010). Cadets' perceptions on their affective strategies and the importance of these strategies in the working world. Proceeding for the <i>Seminar Pembangunan Modal Insan 2010</i> on the 5-6 <sup>th</sup> October 2010, UKM Bangi, <i>Akademi Penyelidikan Haluan</i> .	National

### 3.0 ACADEMIC RECOGNITION AND LEADERSHIP, CONSULTANCY, SERVICE TO THE UNIVERSITY AND SERVICE TO THE COMMUNITY

#### (a) Academic Recognition and Leadership

Academic recognition and leadership such as Academic Award, Academic Assessor/External Examiner/Ph.D. Thesis Examiner, Master's Thesis Examiner/Promotion Assessor (External), Internal Thesis Examiner, Visiting Professor/Fellowship, Invited Speaker, Editorial Board and other academic recognition. (Please list in chronological order and state: Academic Recognition (e.g. award name, invited speakers etc.), year, level and awarding body/ name of institution)

No	Academic Recognition	Year	Level	Awarding Body / Name of Institution
1.	<i>Anugerah Akademik Cemerlang 2017 (P&amp;P)</i>	2018	University	National Defence University of Malaysia
2.	HIP-English Language Motivational Talk to Form 5 students	2018	National	SMK Bandar Tasik Selatan
3.	Public speaking Workshop for Form 2 students (KT)	2018	National	SMK Bandar Tasik Selatan
4.	Oral Session Best Paper Award	8-10 August 2018	International	International Association of Humanities, Social Sciences and Management Researchers
5.	<i>Penghargaan di atas kerjasama penerbitan GPPPM</i>	10 Nov 2017	National	JPT, Bahagian Pengurusan dan Pembangunan Akademik
6.	Bronze Medal Receptient at the	2017	National	Institute of Neo-Education, UiTM

	National e-content Development Competition (Econdev 2017)			
7.	Featured speaker for conference: International Conference on Language, Education, Humanities & Innovation 2015	2015	International	icsai.org
8.	Excellent Service Award 2014	2014	University	National Defence University of Malaysia
9.	Gold Award at the Colloquium and Research and Innovation, NDUM 2014	2014	University	PPPI, National Defence University of Malaysia
10.	Excellent Performance Certificate	2012	University	National Defence University of Malaysia
11.	Best Trainee Teacher Award (English Language Studies)	1994	Teachers Training College	Maktab Perguruan Ipoh Perak, Hulu Kinta Perak

**(b) Consultancy - Consultancy work that benefited to the University.**

(Please list in chronological order and state: title, year, sponsor, value, main researchers and duration of consultancy)

No.	Title	Year	Sponsor	Value	Duration

**(c) Service to the University**

Service to the university such as Vice Chancellor/Deputy Vice Chancellor/Dean/Director, Deputy Dean/Deputy Director/Unit Coordinator/Hostel Warden, Programme Chairperson/Assistant Warden/Fellow. Representing University in Sports and Other Non-Academic Activities. Professional/Academic Association (Committee Member).

No	Position/Membership	Committee	Duration
1.	Treasurer	Perwira Toastmasters Club	
2.	<i>AJK LO Majlis Konvo ke-8 UPNM</i>	<i>Pegawai Pengiring kepada Pro Canselor</i>	7-8 November 2017
3.	Research Fellow	the JOINT CHAIR in Security Studies University of Derby/ National Defence University of Malaysia	2016-2017
4.	Deputy Director	Centre for Academic Development	1 December 2012- 1 January 2016



5.	Acting Director	Centre for Academic Development	2 September 2013- 1 January 2014
6.	Treasurer	Perwira Toastmasters Club	July 2013-June 2014
7.	Vice-President Membership	Perwira Toastmasters Club	June 2015-June 2016
8.	Vice-President Public Relations Elect	Perwira Toastmasters Club	July 2014-June 2015
9.	President	Perwira Toastmasters Club	Oct 2016- April 2017
10.	Committee member (Representative for Language Centre)	NADIMASA	March 2014-Feb 2016
11.	Examiner for FPPP KASM Sem 2 Presentation	FPPP KASM	2014
12.	Committee member	Jawatankuasa Persidangan Pusat Bahasa	Sem II 2013/2014
13.	Committee member	Jawatankuasa Siswazah Pusat Bahasa	Sem II 2013/2014
14.	Committee member	Jawatankuasa Terjemahan dan Penyuntingan Pusat Bahasa	Sem II 2013/2014
15.	Committee member	Jawatankuasa Penilaian Pengajaran Rakan Sekerja Pusat Bahasa	Sem II 2013/2014
16.	Lecturer for English Course Series 4/2011 for UPNM Support Staff		2011
17.	Lecturer for Basic Grammar Skills and Speaking Course Series 1/2011 for UPNM Support Staff		2011
18.	Lecturer for Better Spoken English Course		2010
19.	English Instructor for English Class 2010 for ALK Staff		2010

**(d) Service to the community**

(Please list in chronological order and state: level of involvement, activity, organiser, venue, date/ year/ duration)

No	Level of involvement	Activity	Organiser	Venue	Date/Year/Duration
1.	AJTLHE	Reviewer	UKM	<a href="http://ejournals.ukm.my/ajtlhe">http://ejournals.ukm.my/ajtlhe</a>	2018
2.	icsai.org	Panel of Reviewers and International Academic Committee	Interdisciplinary Circle of Science, Arts and Innovation Organisation	-	2017-2018

3.	icsai.org	Paper Reviewer	IJLLCE	<a href="http://icsai.org/ijllce">http://icsai.org/ijllce</a>	21 September 2017
4.	University	<i>Kejohanan Olahraga Antara FBJB (4X100m)V</i>	Pusat Sains Kejurulatihan UPNM	UPNM	October 2017
5.	National	BMW Wheelcorp Premium Charity Run 2017	BMW Wheelcorp Premium Setia Alam	BMW Wheelcorp Premium, Setia Alam, Selangor.	8 October 2017
6.	National	<i>OKU Sahabatku Fun Run</i>	Yayasan Prihatin Insan	Taman Metropolitan Kepong	3 December 2017
7.	icsai.org 2016-17 Panel of reviewers and international academic committee	Reviewer Associate Editor	Interdisciplinary Circle of Science, Arts and Innovation Organisation	-	2016-2017
8.	English Language Reviewer	Language Editor	CADE UPM	-	2016
9.	Motivational Speaker	Motivational Talk to UPSR 2013 candidates	SK Bandar Tasik Selatan	SK Bandar Tasik Selatan	2013
10.	Journal Paper Reviewer	Pertanika Journals Reviewer	Universiti Putra Malaysia	-	24 October 2012

## EDITING AND PROOFREADING CERTIFICATIONS

1. *Sijil Penyertaan Bengkel Penterjemahan Kewangan, Pengurusan, Ekonomi, dan Sains & Teknologi, Institut Terjemahan dan Buku Malaysia (ITBM)*
2. *Sijil Kursus Penterjemahan Am, Institut Terjemahan dan Buku Malaysia (ITBM)*
3. *Sijil Penyertaan Bengkel Penyuntingan Terjemahan, Institut Terjemahan dan Buku Malaysia (ITBM)*
- 4.

**I declare that all the information in this form is true and correct. The University has the right to withdraw or reject the application if any information in this form found to be untrue.**

**Signature** :

**Name** : **ASSOCIATE PROF. DR. NORSHIMA BINTI  
ZAINAL SHAH**

**Faculty/Department** : **LANGUAGE CENTRE**  
**Date** : **1 MAY 2019**